

# **Borealis Lights Terms and Conditions**

## **Ticket purchase**

Tickets should be purchased online in advance to get the best pricing and to allow for the most efficient and quick processing at the gate.

Tickets will be sold at the gate with a \$5.00 surcharge.

You must present your pass at the gate.

We cannot lookup lost or missing passes.

You can present a printed pass or a pass/receipt on a mobile phone.

## **Ticket refunds**

All Ticket sales are final. There will be no refunds. All tickets can be used once on any day that the event is open.

All tickets are transferable. Whoever has the ticket , can use it.

## **Security and prohibited items**

Borealis Lights staff and security have the right to refuse entry to any ticket holder, without a refund, for any reason at their discretion, including but not limited to disorderly behavior, intoxication , unsafe actions or breach of security restrictions.

## **Tickets and Promotional Give Aways**

Borealis Lights may choose to offer special discount codes or offer or run Give Away contests.

These promotions and Give-Aways are done in good faith and are meant to help the public purchase tickets at a reduced price. These discounts are at the discretion of Borealis Lights.

Promotional codes may be for varied discount amounts offered. It is the responsibility of the customer/participant to watch for these promotional codes over our various platforms if they wish to partake in these promotions and discounts.

Promotional codes must be used within the dates stated during the promotion.

Present promotional codes will NOT be applied to previously purchased tickets.

It is the responsibility of the customer /participant to decide if they would like to use the discount code being offered at the time or wait to see if another larger discount code may come out at another date.

Codes must be used **BEFORE** payments are finalized. Unfortunately, due to system restrictions, we can not apply discount codes after the fact.